

Access to the Student Record Base Policy and Procedure



1 Purpose

The purpose of this policy is to provide guidelines in regard to accessing student information held at the university.

2 Scope

This policy and procedure applies to all University employees including casuals and contractors.

3 Policy Statement

There is an increasing demand for access to the information contained in the USQ Student Record Base. This document contains a policy to govern that access and should be read in conjunction with the policy for Handling Personal Student Information of the University Policy Library.

4 Principles

1. Access to the student record base is granted only on a need-to-know basis.
2. Confidentiality of student records must be maintained. Any person with access to the record base must sign a statement agreeing to the requirements of the *Information Privacy Act 2009*.
3. Access can only be granted with the approval of the Pro Vice-Chancellor (Student Services).

5 Procedures

5.1 Summarised Data

Summarised Data is data that does not include any information that allows individual students to be identified. It refers to statistical summaries such as distributions of grades, student load distributed by mode of study or Faculty or course, projections of future enrolments, distributions of students by region or country, etc.

1. The Student Services Portfolio will meet reasonable requests for summarised data by

any member of the University staff (including staff of the USQ Student Guild) for research, teaching or scholarship purposes. There will be no charge for this service.

2. The Student Services Portfolio will meet reasonable requests for summarised data for University students for research purposes. The request must be authorised by the Dean or Associate Dean (Academic) of the appropriate Faculty. There will be no charge for this service.
3. Student Administration will meet reasonable requests to provide summarised data to outside bodies as follows:
 1. No Charge: Commonwealth or State authorities, the AVCC and other tertiary institutions, the Queensland Tertiary Admissions Centre and such other bodies as may be authorised by the Pro Vice-Chancellor (Student Services).
 2. At Cost: With the approval of the Pro Vice-Chancellor (Student Services), summarised data may be made available to staff or students of other tertiary institutions for research purposes. The charge may be waived by the Pro Vice-Chancellor (Student Services).
 3. At Twice Cost: With the approval of the Pro Vice-Chancellor (Student Services), summarised data may be made available to commercial organisations. The charge may be waived by the Pro Vice-Chancellor (Student Services).

6 References

Nil.

7 Schedules

This policy must be read in conjunction with its subordinate schedules as provided in the table below.

8 Policy Information

Subordinate Schedules	
Accountable Officer	Pro Vice-Chancellor (Student Services)
Responsible Officer	Director (Student and Academic Support)
Policy Type	Executive Policy
Approved Date	5/12/2013

Effective Date	5/12/2013
Review Date	5/12/2016
Relevant Legislation	Information Privacy Act 2009
Related Policies	Assessment Policy
Related Procedures	Assessment Procedure
Related forms, publications and websites	
Definitions	Terms defined in the Definitions Dictionary
	Definitions that relate to this policy only
Keywords	Privacy Student Records
Record No	13/234PL