

Privacy Policy



1 Purpose

To ensure the University complies with the requirements of the *Information Privacy Act 2009* (the Act).

2 Scope

This policy applies to University Members.

3 Policy Statement

The University values and respects an individual's right to privacy and will meet the legal obligations under the Act which imposes privacy protection obligations to:

- comply with the Information Privacy Principles (IPPs) as provided in the Schedule 3 of the Act;
- transfer Personal Information outside of Australia only in compliance with section 33 of the Act;
- take reasonable steps to have Contracted Service Providers adhere to the privacy principles where required by section 35 of the Act;
- deal with Privacy Complaints by individuals in a timely and responsive manner;
- comply with any Compliance Notice issued by the Information Commissioner; and
- comply with the conditions of any public interest approval issued by the Information Commissioner.

This policy aligns with:

- *Higher Education Standards Framework (Threshold Standards) 2021: Standard 7.3 Information Management*

4 Principles

1. The functions of the University necessitate the collection, creation and use of Personal Information.
2. The University adopts the definition of Personal Information contained in the Act.
3. The University is committed to protecting personal privacy, recognising that individuals have a reasonable expectation the University will protect and manage the Personal Information it collects and holds about them.
4. The University will interpret and apply the Act to ensure it provides for the fair collection and handling of Personal Information and a right of access to, and amendment of, Personal Information in the University's possession or under its control unless, on balance, it is contrary to the public interest to give access to or allow the information to be amended.
5. Subject to the provisions of the *Right to Information Act 2009* and the *Information Privacy Act 2009*, the University will embrace the principles of openness and transparency regarding the information it holds.
6. The [Administrative Access Scheme](#) operated by the University is the preferred method for providing access to Personal Information.
7. The first point of contact for all privacy matters including complaints, application and amendment requests, and requests for internal review is the:

[Privacy Officer](#)

University of Southern Queensland
Toowoomba Queensland 4350

5 References

[Guidelines - Privacy Principles](#), Office of the Information Commissioner (OIC).

6 Schedules

This policy must be read in conjunction with its subordinate schedules as provided in the table below.

7 Policy Information

Accountable Officer	Privacy Officer
Responsible Officer	Privacy Officer
Policy Type	Executive Policy

Policy Suite	
Subordinate Schedules	
Approved Date	25/6/2015
Effective Date	30/6/2015
Review Date	7/8/2029
Relevant Legislation	Information Privacy Act 2009 Information Privacy Regulation 2009 Right to Information Act 2009 Right to Information Regulation 2009 Public Records Act 2002
Policy Exceptions	Policy Exceptions Register
Related Policies	Administrative Access Scheme Policy Code of Conduct Policy Handling Personal Student Information Policy and Procedure Media Engagement Policy Right to Information Policy
Related Procedures	Administrative Access Scheme Procedure Media Engagement Procedure Privacy Procedure (under development) Right to Information Procedure
Related forms, publications and websites	Administrative Access Scheme Privacy Plan Privacy Statement
Definitions	Terms defined in the Definitions Dictionary Personal Information Is information or an opinion, including information or an opinion

forming part of a database, whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

[University](#)

The term 'University' or 'UniSQ' means the University of Southern Queensland.

Definitions that relate to this policy only

Compliance Notice

As per section 158, *Information Privacy Act 2009*.

(Bound) Contracted Service Provider

Defined in Schedule 5, Dictionary of the *Information Privacy Act 2009*.

Information Commissioner

The information commissioner under the *Right to Information Act 2009*

Information Privacy Principles (IPPs)

As per Chapter 2, *Information Privacy Act 2009*.

Privacy Complaint

Defined in section 164, *Information Privacy Act 2009*.

Keywords

Privacy, Personal Information

Record No

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